

Patients' experience of lung cancer – 2025 survey

Insights from Canada



Introduction

In May 2025, The Global Lung Cancer Coalition (GLCC) commissioned Censuswide to conduct a survey of lung cancer patients to better understand their experiences and challenges. The survey received 900 responses from patients across 18 countries. This briefing sets out the findings from Canada in more detail. The global findings are available on our website: www.lungcancercoalition.org/surveys/.

Demographics

50

lung cancer patients responded



56% were male;
44% were female

78%

were over the age of 60

76%

were diagnosed in the last 5 years

Patients' involvement in their treatment and care

52% said they felt fully involved but 46% wanted to be more involved



Respondents preferred **face-to-face meetings**, in most situations, but leaned towards **video** for initial consultation and **telephone** for treatment changes or concerns

These findings highlight the importance of **tailoring care** so that patients are **involved in decisions** to the degree they want, supported by **flexible, patient-centred communication** that adapts to different stages of treatment.

Seeking information

57% of respondents said they **received the right information at the right time** but 19% of respondents said **the information wasn't helpful and/or came too late**



Respondents' preferred methods of receiving information were **print materials**, **cancer support helplines**, **education programmes**, and **apps**

These findings underline the need to provide patients with **timely, useful information** at key stages of their cancer journey, while also aligning delivery methods with patient preferences.

Patient support preferences

Across several services, **more patients** would like access than currently receive it, including **peer-matching**, **physical therapy**, and **respiratory support**



When asked about the help they needed most, **emotional support**, **medical care**, and **information and education** ranked highest

The gap between current access and desired support highlights a need to **expand access to certain services**, while emotional support, medical care, and the provision of information should be **prioritised in care planning and resource allocation**.

Call to action

This year's survey highlights the importance of involving lung cancer patients in decisions, providing them with timely, relevant information, and ensuring support is accessible in ways they prefer. While many lung cancer patients report positive experiences, more can be done to make care truly patient-centred.

The GLCC calls on governments and health systems to **support healthcare professionals to provide clear, timely, and relevant information** and **accommodate patient preference in all aspects of treatment and care**.

More information

The GLCC members in Canada is: [Canadian Lung Association](#), [Lung Cancer Canada](#), [Lung Health Foundation](#)

For more information about the GLCC's work, please email our secretariat at: glcc@roycastle.org.